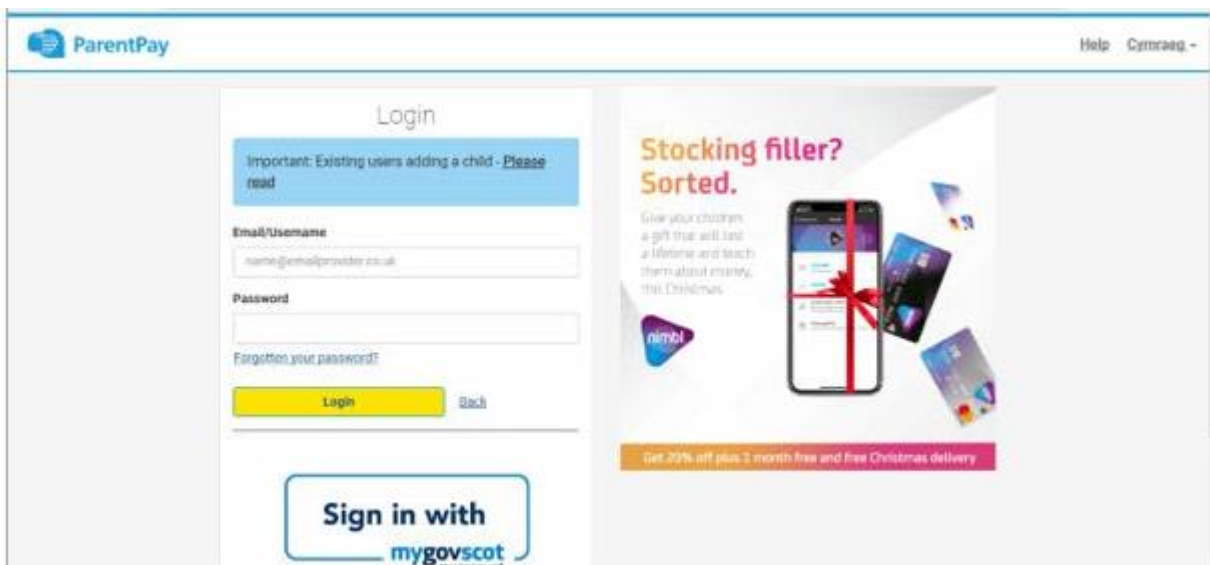


To create a new account, you will need to have the account activation letter provided by your school to hand. You will also need to be able to access your email as your email address will become your new username and is used for the verification process.

If you have lost your activation letter or not yet received it, please contact your school.

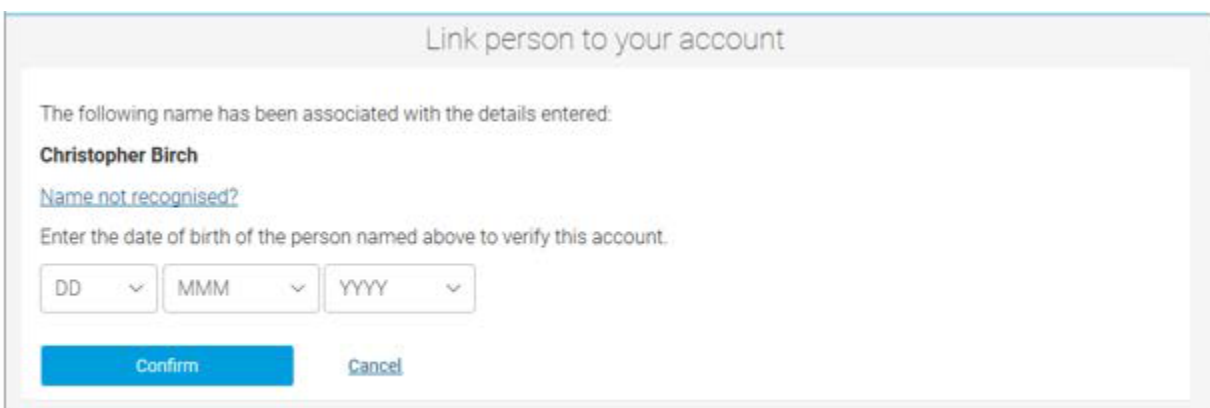
Please note: if you have previously had a ParentPay account you should attempt to login to this account and follow the add a child process, rather than creating a new one.

1. Navigate to parentpay.com



The screenshot shows the ParentPay website's login interface. At the top left is the ParentPay logo, and at the top right is a 'Help' link. The main content area is divided into two sections. On the left is the 'Login' form, which includes a blue banner with the text 'Important: Existing users adding a child - Please read'. Below this are input fields for 'Email/Username' (with a placeholder 'name@emailprovider.co.uk') and 'Password'. There is a 'Forgot your password?' link and a yellow 'Login' button with a 'Back' link. Below the login form is a 'Sign in with mygovscot' button. On the right is a promotional banner titled 'Stocking filler? Sorted.' featuring a smartphone and gift cards, with the text 'Give your children a gift that will last a lifetime and teach them about money, this Christmas.' and a red banner at the bottom that says 'Get 20% off plus 1 month free and free Christmas delivery'.

1. Select Login at the top right corner of the screen.
2. Enter the username and password (activation codes) provided in your account activation letter and select Login. **Please note:** The user details are case sensitive and for one-time use only. They will become invalid after account activation



The screenshot shows a verification page titled 'Link person to your account'. The text reads: 'The following name has been associated with the details entered: Christopher Birch'. Below the name is a blue link that says 'Name not recognised?'. The instruction is 'Enter the date of birth of the person named above to verify this account.' There are three dropdown menus for the date of birth: 'DD', 'MMM', and 'YYYY'. At the bottom are two buttons: a blue 'Confirm' button and a grey 'Cancel' button.

1. Confirm the details are correct and enter the date of birth for your child and click Confirm
2. Complete the activation as detailed on the screen.
3. Follow the on-screen instructions to successfully activate the account. You will need to enter in their name, an email address and select a password for the account (your email address will become your username). Read the ParentPay terms and conditions and click in the box to accept at the bottom of the page then click Activate account.
4. A verification email will be sent to you. You will need to click on the link within the email to complete the process and access their account.