

Parent App update on issues

We have had reports that some parents have had problems with the smart school app due to Android issues. This has been reported to the company smart school websites and they have been working with Google to fix these issues. An update has now been released on Play Store and App Store this includes a new button that allows parents to relink their accounts. Please could all parents therefore update their School App to enable you to receive messages.

The button looks like a refresh/reload icon.



If your phone does not auto update please make sure that you download the latest version of the School App. The latest version should look as it does below when fully updated. If you are still experiencing problems please contact support@smartschoolwebsites.co.uk

